

About the SHSN Homelessness Week Survey 2022

The **SHSN (Southern Homelessness Services Network) Homelessness Week Advocacy Survey** ran from 29 July – 12 August 2022 to identify key homelessness issues and cohorts for the Southern region of Melbourne. The findings will inform the SHSN's advocacy in the upcoming Victorian election.

The survey received **90 responses**. 82% of respondents work in Specialist Homelessness Services with the remaining respondents working in local government and other community services.

This infographic provides an overview of the key survey findings. A detailed survey report will be available in future.



SHSN TOP 5 AREAS WITH GAPS IN HOMELESSNESS SERVICES

- 1 Frankston
- 2 Mornington Peninsula
- 3 Greater Dandenong
- 4 Casey
- 5 Bayside



SHSN TOP 5 PRIORITY ISSUES

- 1 Access to public and community housing
- 2 Increasing demand for homelessness assistance
- 3 Access to affordable private rental housing
- 4 Increased complexity of client need
- 5 Expansion of successful homelessness programs



SHSN TOP 6 PRIORITY ISSUES - HIGH IMPACT

- 1 Increased complexity of client need
- 2 Access to affordable private rental housing
- 2 Increasing demand for homelessness assistance
- 3 Risk of homelessness (rental and mortgage stress)
- 3 Access to emergency accommodation including HEF resourcing (eg hotel/motel)
- 4 Access to crisis accommodation (eg refuge, crisis centre)



SHSN TOP 6 PRIORITY ISSUES - NEW/EMERGING

- 1 Access to housing through NDIS
- 2 Risk of homelessness (rental and mortgage stress)
- 3 Increasing demand for homelessness assistance
- 4 Workforce issues - staff recruitment, retention and remuneration
- 5 Access to affordable private rental housing
- 5 Increased complexity of client need



SHSN TOP 5 PRIORITY GROUPS

- 1 Women and children escaping family violence
- 2 Families with children
- 2 Rough sleepers and people experiencing chronic homelessness
- 4 Aboriginal and Torres Strait Islander people
- 5 Young people



SHSN TOP 6 PRIORITY GROUPS - NEW/EMERGING

- 1 People with NDIS packages/NDIS eligible
- 2 Refugees/asylum seekers and people with no income
- 3 Older Women
- 3 Newly Homeless
- 4 Single women
- 4 Rough sleepers and people experiencing chronic homelessness



SHSN TOP 5 PRIORITY GROUPS - LARGE CLIENT GROUP

- 1 Single women
- 2 Single men
- 3 Women and children escaping family violence
- 4 Rough sleepers and people experiencing chronic homelessness
- 5 Young people